

Message Text

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ACTION SCA-01

INFO OCT-01 NEA-10 ISO-00 SCS-05 VO-03 PPT-01 MMO-04
SIG-02 SSO-00 /027 W
-----140331Z 122777 /72

O 131142Z MAY 77

FM AMEMBASSY NEW DELHI

TO SECSTATE WASHDC IMMEDIATE 3383

UNCLAS SECTION 1 OF 3 NEW DELHI 6929

E.O. 11652: N/A

TAGS: CGEN, APER, ABUD

SUBJECT: CONSULAR PACKAGE - FY 1979

REF: STATE 087841

1. SCHEDULE I - IMMIGRANT VISAS

BUREAU - NEA

COUNTRY AND POST- INDIA, NEW DELHI

	FY-1976 ACTUAL	FY-1977 ESTIMATE	FY-1978 ESTIMATE	FY-1979 ESTIMATE
	10/1/75 TO 9/30/76	10/1/76 TO 9/30/77	10/1/77 TO 9/30/78	10/1/78 TO 9/30/79
1. 3673	4000	5000	6000	
2. 1907	3200	3500	4200	
3. 5580	7200	8500	10200	
4. 2208	2070	2120	2220	
5. -	-	-	-	
6. -	-	-	-	
7. 2408	2070	2120	2220	
8. 9576	9012	9820	9920	

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9. 2400	2240	1440	1440
10. -	-	-	-
11. 11976	11252	11260	11360
12. 14384	13322	13380	13580
13. 5 PERCENT			
14. 2 PERCENT			

2. SCHEDULE II- NIN-IMMIGRANT VISAS:

BUREAU - NEA

COUNTRY AND POST - INDIA, NEW DELHI

15.	8829	5900	6500	7200
16.	1711	1900	2080	2200
17.	10540	7800	8580	9400
18.	480	-	-	-
19.	520	480	480	480
20.	-	-	-	-
21.	1000	480	480	480
22.	3840	3840	3840	3840
23.	174	480	480	480
24.	-	-	-	-
25.	4014	4320	4320	4320
26.	5014	4800	4800	4800
27.	DOLS 2210.00			
28.	NIL			
29.	NIL			
30.	NIL			
31.	95 PERCENT			
32.	-			
33.	2 PERCENT			

3. SCHEDULE III- SPECIAL CONSULAR SERVICES

BUREAU - NEA

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COUNTRY AND POST - INDIA, NEW DELHI

34.	9	16	16	16
35.	89	100	110	110
36.	2591	2850	3000	3150
37.	187	205	215	215
38.	18	20	20	20
39.	-	-	-	-
40.	105	110	110	110
41.	2999	3301	3471	3621
42.	672	510	500	500
43.	200	-	-	-
44.	-	-	-	-
45.	872	510	500	500
46.	4037	4272	4320	4320
47.	-	-	-	-
48.	-	-	-	-
49.	4037	4272	4320	4320

50.	4909	4782	4820	4820
51.	3552	3700	3700	3700

4. SCHEDULE IV- CITIZENSHIP AND PASSPORT SERVICES:

BUREAU - NEA

COUNTRY AND POST - INDIA, NEW DELHI

52.	340	628	400	400
53.	-	-	-	-
54.	333	360	400	400
55.	1	-	-	-
56.	113	150	170	170
57.	161	170	180	180
58.	26	28	30	30
59.	1	4	4	4

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60.	-	-	-	-
61.	975	1082	1134	1134
62.	-	-	-	-
63.	975	1082	1134	1134
64.	120	120	130	130
65.	-	-	-	-
66.	-	-	-	-
67.	120	120	130	130
68.	2120	2420	2120	2120
69.	-	-	-	-
70.	-	-	-	-
71.	2120	2420	2120	2120
72.	2240	2540	2250	2250
73.	2545 (INCLUDING 914 TEMPORARY REGN.)			
74.	531 (INCLUDING DEPENDENTS)			
75.	1100			

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ACTION SCA-01

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O 131142Z MAY 77

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UNCLAS SECTION 2 OF 3 NEW DELHI 6929

5. SCHEDULE V- CONDITIONS AND JUSTIFICATIONS

BUREAU - NEA

COUNTRY AND POST- INDIA, NEW DELHI

HOURS GAINED AMERICAN LOCAL

OVERTIME 940 700

DETAILS IN 360 654

HOURS LOST

DETAILS OUT - -

STAFFING GAPS 80 80

PROLONGED LEAVE - -

AMERICANS VISAS SCS PPT GENERAL TOTAL

76. - - - 2 2

77. - - - 2 2

78. - - - 2 2

79. REQUIRED FY 1978 "1

80. REQUIRED FY 1979 --

LOCALS

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81. 6 3 1 - 10

82. 6 3 1 - 10

83. 6 3 1 - 10

84. REQUIRED FY 1978 - "1

85. REQUIRED FY 1979 ---

6. SCHEDULE VI- FEDERAL BENEFITS, FRAUDS, ETC

BUREAU - NEA

COUNTRY AND PORT- INDIA, NEW DELHI

A. FEDERAL BENEFIT ACTIVITY

NUMBER OF SSA REIMBURSED:

AMERICAN ;;;; NIL LOCAL NIL

HOURS WORKED BY OCCUPANTS OF THESE POSTIONS ON WORK OTHER
THAN FEDERAL BENEFITS:

AMERICAN NIL LOCAL NIL

B. FRAUD INVESTIGATIONS

OUTSIDE INVESTIGATIONS:

(3) DONE BY CONSULAR SECTION (B) REGULAR PERSONNEL
IF DONE BY CONSULAR UNIT, MANHOURS FOR:

AMERICAN -- 120 HOURS LOCAL 750 HOURS
VISA APPLICATIONS ---- 40 RATE OF INCREASE -- 60 PERCENT
PPT APPLICATIONS ----NIL RATE OF INCREASE -- NIL
DON FOR INS---- 85 RATE OF INCREASE -- 25 PERCENT

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OF CASES INVESTIGATED, WHAT PERCENT FINALLY ISSUED:

VISAS--- 2 PERCENT PPT --- NIL.

C. U.S. CITIZENS IN JAIL 3/31/77--- 1

D. SERVICES FOR INS:

1. NUMBER OF RE-ENTRY PERMIT EXTENSIONS---54
2. NUMBER OF I-151 CARDS SURRENDERED --- 5
3. I-151 CARD INTERVIEWS - LOST OR STOLEN-96

E. LOSS OF NATIONALITY CASES (INCLUDING RENUNCIATIONS)--NONE

F. FOUND PASSPORT CASES PROCESSED ----6

G. CONSULAR AGENTS--- NOT APPLICABLE.

H. STAFFING PATTERN,, CONSULAR SECTION:

AMERICANS LOCALS
2 (FSO-4, FSO-6 POS.CLASS.) VISAS - 6
AMERICAN CITIZEN SERVICES ---4

THE SECOND OFFICER HANDLES MOST OF THE AMERICAN CITIZENS
SERVICES PLUS AS MUCH AS POSSIBLE OF THE VISA WORKLOAD.
THE CHIEF OF SECTION TAKES ON THE REST OF THE VISA
WORKLOAD PLUS SECTION AND COUNTRY-WIDE MANAGEMENT
RESPONSIBILITIES, AND FILLS IN ON AMERICAN SERVICES AS
THE NEED ARISES. NEITHER OFFICER IS ASSIGNED SPECIFICALLY

TO ONE CONSULAR FUNCTION.

ONE OF THE LOCALS ASSIGNED TO AMERICAN SERVICES DEVOTES
AN INCREASING PERCENTAGE OF HIS TIME (CURRENTLY ABOUT 60 PERCENT)
TO VISA FRAUD AND OTHER INVESTIGATIONS.

I. BOTH THE VISA FUNCTION AND SERVICES TO AMERICAN
CITIZENS PRESENT SPECIAL FEATURES AT THIS POST. IN
VISAS, "PULL" FACTORS IN THE UNITED STATES SUCH AS BETER
ECONOMIC PROSPECTS, BETTER RESEARCH FACILITIES, AND READY
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EMPLOYMEN FOR THE EDUCATED OR SKILLED COMBINE WITH, IN
INDIA, THE "PUSH" FACTORS OF A RAPIDLY GROWING POPULATION,
A LACK OF JOBS FOR BOTH THE EDUCATED AND THE UNSKILLED,
A LOWER SCALE OF LIVING, AND COMPARATIVELY FEWER OPPORTUNITIES
IN MANY PROFESSIONAL AND TECHNICAL FIELDS, TO PRODUCE AN
EVER- INCREASING STREAM OF IMMIGRANTS AND MALA FIDE NON-
IMMIGRANTS SEEKING GREENER PASTURES. THE POST INTERVIEWS
95 PERCENT OF ITS NONIMMIGRANT VISA APPLICANTS AND HAS A CURRENT
REFUSAL RATE OF NEARLY 25 PERCENT.

ONESPECIAL PROBLEM IS THE SUDENT VISA APPLICANT.
MOSTOFTHOSE WHO APPLY HERE SPEAK GOOD ENGLISH AND HAVE
BEEN ACCEPTED AT A REPUTABLE INSTITUTION FOR AN ADVANCED
DEGREE PROGRAM; MANY ARE WELL -CONNECTED. THE INDIAN STUDENT,
HOWEVER, HAS ESTABLISHED A VERY PRIVATE OF NONRETURN;
STUDENT INTERVIEWS THEREFORE REQUIRE MORE TIME THAN OTHERS
O DETERMINE WHETHER THEY DO IN FACT INTEND TO RETURN. A
HASTY DECISION MAY LATER, WITH REASON, BE REVERSED; IN THE
MEANTIME IT HAS CREATED BITTERNESS AND A SERIOUS PUBLIC
RELATIONS PROBLEM. THE INTERVIEWING OFFICER DOES NOT NOW,
HOWEVER, HAVE TIME FOR MORE THAN A BRIEF INITIAL APPRAISAL
OF THE APPLICANT AND HIS CIRCUMSTANCES.

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AMERICAN CITIZEN SERVICES AT THIS POST RUN MAINLY TO WELFARE/WHEREABOUTS INQUIRIES, ASSISTANCE IN OBTAINING FUNDS FROM HOME, MENTAL CASES, DRUG/OVERSTAY ARRESTS, AND LOST/STOLEN PASSPORTS. DEATH CASES ALSO ARE ON THE RISE, MOST OCCURRING FAR FROM DELHI IN PLACES WITH LIMITED COMMUNICATIONS/PRESERVATION FACILITIES. EACH OF THESE CASES TAKES TIME; MANY TAKE AN OFFICER OUT OF THE SECTION FOR INDETERMINATE PERIODS.

FROM MAY TO SEPTEMBER 1976 THE CONSULAR SECTION UNDERWENT A COMPLETE REORGANIZATION. TO THE GIVEN AMERICAN MANHOURS FOR FY 76 SHOULD THUS BE ADDED APPROXIMATELY 1200 HOURS DEVOTED TO MANAGEMENT OPERATIONS, CLEANING UP OF BACKLOGS, AND A GENERAL OVERHAUL OF THE OPERATION. THE OVERTIME SHOWN ON THE SCHEDULE WENT FOR VISA ISSUANCE ON SATURDAYS BEFORE THE REORGANIZATION. THE DROP IN ESTIMATED MANHOURS FOR FY 77 RESULTS FROM THE STREAMLINING OF MANY PROCEDURES AND AN IMPROVED PHYSICAL LAYOUT. IN CALCULATING THE HOURS PER VISA CASE, THE DEPARTMENT SHOULD BEAR IN MIND THAT THE SECTION IS CLOSED TO THE PUBLIC ONE DAY A WEEK, WHICH IS GIVEN OVER TO FILING, CORRESPONDENCE, AND GENERAL PAPERWORK.

DESPITE THESE AND MANY OTHER CHANGES, THE POST IS RENEWING HERE ITS REQUEST FOR ONE OFFICER AND ONE LOCAL ADDITIONAL POSITION. GIVEN THE WORKLOAD VOLUME, ESPECIALLY UNCLASSIFIED

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IN THE VISA FUNCTION, TWO OFFICERS ARE NOT ENOUGH TO PERFORM ALL THE STATUTORY FUNCTIONS, TO PERFORM THEM WELL, AND TO DISCHARGE THEIR EQUALLY VITAL MANAGEMENT AND COORDINATIVE RESPONSIBILITIES. AT PRESENT ONE OFFICER IS DETAILED IN FOR 1/4 MAN/YEAR TO HANDLE NON-IMMIGRANT VISAS; WHILE WE EXPECT A SLIGHT DROP THIS YEAR FROM THE BICENTENNIAL RUSH, WE ALSO EXPECT A SMALL (10 PERCENT) BUT STEADY INCREASE FROM NOW ON. ON THE OTHER HAND, THE IMMIGRANT VISA WORKLOAD IN THE LAST THREE YEARS HAS RISEN 114 PERCENT, WITH NO ADDITIONAL STAFF. THE POST SCHEDULES UP TO 35 INTERVIEWS DAILY; IF THE SECOND OFFICER IS CALLED AWAY ON A PROTECTION CASE, AS FREQUENTLY HAPPENS, ONLY ONE OFFICER IS THEN AVAILABLE TO HANDLE NOT ONLY THE IMMIGRANT VISA INTERVIEWS BUT EVERYTHING ELSE IN THE SECTION THAT REQUIRES AN OFFICER'S TIME AND ATTENTION

-- PETITIONS (10-12 DAILY), REVIEW CASES (5-20 DAILY),
PASSPORT APPLICATIONS, DESTITUATES, NOTARIALS AND SO ON.

OUR INVESTIGATIVE WORKLOAD HAS ALSO RISEN, FROM 12
IN FY 74 TO 81 IN FY 75 TO 125 IN FY 76. MOST CASES ARE
REQUESTS FROM THE IMMIGRATION AND NATURALIZATION SERVICE,
WHICH MUST BE DONE; MOST REQUIRE OUT-OF-TOWN TRIPS OF
BETWEEN 200 AND 600 MILES. WHEN SWORN STATEMENTS ARE
NEEDED, AN OFFICER MUST ACCOMPANY THE LOCAL INVESTIGATOR.
THE POST HAS HAD MORE THAN ONCE TO POSTPONE A NUMBER OF
INVESTIGATIONS BECAUSE AN OFFICER COULD NOT BE RELEASED
TO MAKE THE TRIP. ANOTHER TIMES TRIPS HAVE HAD TO
BE CUT SHORT BECAUSE OF THE NEED TO MINIMIZE THE
TIME AWAY FROM POST. THE QUALITY OF OUR SERVICE HAS
SUFFERED IN THE PAST -- AND IS INCREASINGLY SUFFERING
-- PRECISELY ON THIS ACCOUNT: IN NOT BEING ABLE TO
SCHEDULE PRISON VISITS (MINIMUM 2 HOURS OUT OF THE
SECTION) OR INVESTIGATIONS, OR IN HAVING TO SEND THE
PUBLIC AWAY WITHOUT THE ANSWERS THEY SEEK BECAUSE THERE
WAS NOT TIME TO REVIEW THE FILE.

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THE PACKAGE HAS NO SCHEDULE FOR "MANAGEMENT" HOURS.
SUCH A SCHEDULE FOR THIS POST WOULD REFLECT ALMOST
ALL MANAGEMENT TIME AS OVERTIME. THE SHORTAGE OF
OFFICER STAFF MEANS THAT DURING THE DAY, TO MEET THE
DEMANDS OF THE PUBLIC, THE "MANAGER" MUST BE A "DOER"
INSTEAD AND THAT MANAGEMENT -- PLANNING, DRAFTING,
COORDINATING, OR SIMPLY THINKING -- BEGINS AFTER THE
PUBLIC HAS GONE HOME. A DIVISION OF INDIVIDUAL HOURS
WOULD SHOW THAT TIME SPENT IN THE NITTY-GRITTY OF VISA
OPERATIONS CUTS SIGNIFICANTLY INTO TIME WHICH WOULD OTHER-
WISE TO MANAGEMENT, AND THUS SLOWS THE SECTION'S
EFFORTS TOWARD A MORE EFFICIENT AND EFFECTIVE OPERATION.

THE NEED FOR ANOTHER OFFICER IS STATED IN THE CURRENT
PARM. THE INSPECTORS ARRIVED IN MAY 1976, IMMEDIATELY
AFTER THE NEW CHIEF OF SECTION, AT WHICH TIME A MAJOR
REORGANIZATION WAS ALREADY BEING PLANNED. RECOMMENDATIONS
AS TO STAFFING WERE THEREFORE DEFERRED PENDING THE
RESULT OF THE OVERHAUL OF THE SECTION AND THE
ESTABLISHMENT OF MORE EFFICIENT PROCEDURES. NOW THAT
THE OVERHAUL HAS BEEN BASICALLY COMPLETED AND THE
IMPACT OF THE WORKLOAD CAN BE ASSESSED, IT IS, HOWEVER,
CLEAR THAT TWO OFFICERS CANNOT COVER ADEQUATELY THE
DEMANDS OF THE PUBLIC, INDIAN OR AMERICAN, OR PERFORM
THEIR REQUIRED FUNCTIONS IN ANYTHING BUT A MINIMUM WAY.

THE POST IS ALSO RENEWING ITS REQUEST FOR AN

ADDITIONAL LOCAL POSITION. THIS NEED, TOO, IS MENTIONED
IN THE PARM. THE INSPECTORS, WITHOUT REFERENCE TO
STAFFING, SPECIFICALLY RECOMMENDED CENTRALIZATION OF THE
MAIL/FILES/CORRESPONDENCE FUNCTIONS IN ONE POSITION; AT
PRESENT THE SECTION HAS NO SINGLE CLERICAL PERSON
ASSIGNED TO THESE TASKS. THE INCOMING CORRESPONDENCE ON
VISA CASES ALONE AVERAGES OVER 150 PIECES DAILY IN THE
"SLOW" SEASON. OUR TYPING WORKLOAD EQUALS 1/3 MAN/YEAR.
WE HAD TO REQUEST "CRASH" HELP PERIODICALLY (3 PERSONS
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FOR 1 MONTH TWICE A YEAR -- 1/2 MAN/YEAR) TO HEW
DOWN ACCUMULATED BACKLOGS. THE TIME AVAILABLE TO OTHER
MEMBERS OF THE SECTION FOR SUCH WORK OVER AND ABOVE THEIR
REGULAR DUTIES IS NOT SUFFICIENT TO DEAL WITH THE INCOMING
VOLUME, NOR WOULD REALLOCATION OF DUTIES RELEASE ONE MAN/
YEAR FOR THE JOB. OUR TYPING, WHICH HAS BEEN DETAILED
OUT, WILL VERY SHORTLY BECOME AN ADDITIONAL BURDEN WITHIN
THE SECTION. THE ADDITION POSITION SOUGHT SHOULD
ELIMINATE BOTH THE OCCASION FOR THE BACKLOGS AND THE
NEED FOR OUTSIDE CLERICAL OR CRISIS HELP.

DEPARTMENT PLEASE NOTE THAT THE REQUEST FOR ADDITIONAL
STAFF IS NOT BASED ON AN INSUFFICIENCY EXISTING AT OR
DURING A PEAK SEASON BUT ON THE FINDING THAT EVEN AT
COMPARATIVELY NON-RUSH TIMES THERE IS STILL MORE THAN TWO
OFFICERS CAN DO AND MAINTAIN QUALITATIVE EXCELLENCE. THE
NEED FOR A LOCAL POSITION TO DEAL WITH THE CORRESPONDENCE
AND FILING IS ACUTE, CONSTANT, AND SELF-EXPLANATORY. TO
MEET OUR NEEDS WE ARE STILL SEEKING CORNERS TO CUT, BUT
HAVE NOW REACHED THE POINT OF HAVING TO DECIDE WHICH
SERVICE TO PERFORM AT THE EXPENSE OF WHICH OTHER FUNCTION.

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